

Biruk Alemu

(617) 785-4254

birukalemu67@gmail.com

<https://birukalemu.com/>

EXPERIENCE

Framingham State University Student AV Support Specialist

September 2022 - present

- Support the repair, maintenance, and updating of the technology-enhanced classrooms
- Troubleshoots, and is frequently the first responder for technology classrooms and media equipment.
- Performs preventative maintenance in technology classrooms.
- Assists in the training and use of technology in enhanced classrooms and meeting spaces.
- Assists with inventory control and associated documentation of all AV technology.

City of Cambridge Emergency Communications Department.

IT Intern

December 2021 - August 2022

- Provide IT support for police and firefighters
- Replace and upgrade laptop and desktop hardware components
- Set up desktops and laptops with software and hardware
- Organize hardware
- Basic hardware and software troubleshooting
- Troubleshoot printers and computers

Cambridge Rindge & Latin School Media Art Studio

Intern

September 2020 - March 2021

- Edit and create videos for various projects
- Collaborate with other video editors

COMMUNITY SERVICE

St Gabriel MIT Summer Coding Bootcamp

- Taught Python
- Help students with homework

EDUCATION

Cambridge Rindge & Latin High School

September 2018 - June 2022

Framingham State University

September 2022 - PRESENT

TECHNICAL SKILLS

Computer languages: Python,

Java, JavaScript, HTML/CSS, C++

Password and network security

Operating systems: Windows 10, Kali Linux, UNIX, Oracle Virtualbox

Computer hardware and troubleshooting

Printer maintenance

Home routers

LANGUAGES

English (Full Proficiency)

Amharic (Native)